Message Text

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INFO OCT-01 EA-12 ISO-00 VO-03 PPTE-00 SCS-06 A-01 MMO-04 ABF-01 PER-05 /034 W

-----071755 010706Z /11

P 010200Z MAR 78

FM AMEMBASSY SINGAPORE

TO SECSTATE WASHDC PRIORITY 9744

UNCLAS SECTION 1 OF 3 SINGAPORE 0947

E.O. 11652: N/A

TAGS: CGEN, APER, ABUD

SUBJECT: "CONSULAR PACKAGE" - FY 1980

REF: STATE 016438/1

FY-1977 FY-1978 FY-1979 FY-1980

ACTUAL ESTIMATE ESTIMATE ESTIMATE

10/1/76- 10/1/77- 10/1/78 10/1/7

O

9/30/77 9/30/78 9/30/79 9/30/80

SCHEDULE I - IMMIGRANT VISAS GEOGRAPHIC BUREAU EA/TIMBS AMEMBASSY, SINGAPORE

1. IV'S ISSUED 405 416 428 441 2. IV'S REFUSED 3 4 4 4

3. TOTAL IV CASES 408 420 432 445

MAN-HOURS UTILIZED: AMERICAN OFFICERS:

UNCLASSIFIED

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4. FULL TIME PERMANENT 472 472 472 472

5. TEMPORARY DETAIL 0 0 0 0

6. PIT (LOCAL HIRED) 0 0 0

7. SUB-TOTAL AMERICAN MAN-HOURS 472 472 472 472

LOCAL:

8. FULL TIME PERMANENT 1288 1312 1336 1360

9. TEMPORARY DETAIL 0 0 0

10. PIT 0 0 0 0

11. SUB TOTAL LOCAL MAN-HOURS 1288 1312 1336 1360

12. TOTAL IV MAN-HOURS 1760 1784 1808 1832

PERCENTAGE OF TOTAL IV CASES

REQUIRING:

13. USE OF INTERPRETER 20 PERCENT

14. THIRD COUNTRY CHECK 50 PERCENT

SCHEDULE II - NON IMMIGRANT

VISAS:

 15. NIV'S ISSUED
 7352
 8142
 8542
 8942

 16. NIV'S REFUSAL
 390
 407
 427
 447

 17. TOTAL NIV CASES
 7742
 8549
 8969
 9389

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

18. FULL TIME PERMANENT 945 945 945 945

19. TEMPORARY DETAIL 0 0 0

20. PIT (LOCALLY HIRED) 0 0 0

21. SUB-TOTAL AMERICAN MAN-

UNCLASSIFIED

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HOURS 945 945 945 945

LOCAL

22. FULL TIME PERMANENT 1890 1890 1890 1890

23. TEMPORARY DETAIL 0 0 0

24. PIT (MAN POWER CONTRACT) 500 0 0 0

25. SUB - TOTAL LOCAL MAN-

HOURS 2390 1890 1890 1890

26. SUB-TOTAL NIV MAN-

HOURS 3335 2835 2835 2835

27. NIV FEES COLLECTED US\$4432.00

0

28. BORDER CROSSING CARDS

FY 77

29. CREW LIST VISAS FY 77 179

30. NAMES OF CREW LIST

VISAS FY 77 7083

PERCENT OF TOTAL NIV

CASES REQUIRING:

31. INTERVIEWS 20 PERCENT

32. USE OF INTERPRETER

(PERCENT OF TOTAL NIV

CASES INTERVIEWED) 50 PERCENT

33. THIRD COUNTRY CHECK 5 PERCENT

SCHEDULE III - SPECIAL

CONSULAR SERVICES

```
34. AMERICAN CITIZEN DEATHS 15 14 16 15
35. ESTATE/PROPERTY CLAIMS 3 3 4 4
36. NOTARIALS 2621 2987 3405 3881
37. WELFARE/WHEREABOUTS 84 95 115 125
38. ARRESTS 4 7 8 9
39. SEAMEN & SHIPPING 250 224 199 174
UNCLASSIFIED
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40. OTHER AGENCY SERVICES 838 800 800 800 41. TOTAL SCS CASES 3815 4130 4547 5008

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

42. FULL TIME PERMANENT 708 708 708 708 43. TEMPORARY DETAIL 0 0 0 0 44. PIT (LOCALLY HIRED) 0 0 0 45. SUB-TOTAL AMERICAN MAN-HOURS 708 708 708 708

LOCAL:

46. FULL TIME PERMANENT 2367 2367 2367 2367 47. TEMPORARY DETAIL 320 320 320 320 0 0 0 0 49. SUB-TOTAL LOCAL MANHOURS 2687 2687 2687 2687 50. TOTAL SCS MAN-HOURS 3395 3395 3395 3395 51. TREASURY CHECKS FY 77 1750

SCHEDULE IV - CITIZENSHIP AND PASSPORT SERVICES:

52. PPT APPLICATIONS EXECUTED 1414 1434 1458 1478 53. PPT APPLICATIONS EXAMINED 6 0 54. FEE PASSPORTS ISSUED 1343 1357 1371 1492 55. NO-FEE PASSPORTS ISSUED 12 13 14 56. PPT'S AMENDED OR EXTENDED 149 157 165 57. NEW REGISTRATION APPLICA-TIONS 278 250 250 250 58. REPORTS OF BIRTH 137 120 123 116 59. WITNESS OF MARRIAGE 0 0 0 UNCLASSIFIED

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60. WAIVER OF PASSPORTS 2 0 0 0 0 61. SUB-TOTAL PASSPORT CASES 3341 3331 3381 3524 62. IDENTITY CARDS ISSUED 0 0 0 0 63. TOTAL PASSPORT CASES 3341 3343 3381 3524

MAN-HOURS UTILIZED:

AMERICAN OFFICERS

64. FULL TIME PERMANENT 708 708 708 708

65. TEMPORARY DETAIL 0 0 0 0 66. PIT (LOCALLY HIRED) 0 0 0 0

67. SUB-TOTAL AMERICAN MAN-

HOURS 708 708 708 708

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-----071862 010729Z/20

P 010200Z MAR 78

FM AMEMBASSY SINGAPORE

TO SECSTATE WASHDC PRIORITY 9745

UNCLAS SECTION 2 OF 3 SINGAPORE 0947

LOCAL:

68. FULL-TIME PERMANENT 445 945 945 945

69. TEMPORARY DETAIL 0 0 0 0

70. PIT (MAN POWER CONTRACT) 500 0 0

71. SUB-TOTAL LOCAL MAN-HOURS 945 945 945 945

72. TOTAL PPT MAN-HOURS 1653 1653 1653 1653

73. AMERICANS REGISTERED

1/31/78 3500

AMERICAN CITIZEN RESIDENT:

74. OFFICIAL 157

75. NON OFFICIAL 4843

SCHEDULE V - CONDITIONS AND

JUSTIFICATIONS

FY 1977

AMERICAN LOCAL

HOURS GAINED:

OVERTIME 40 22 DETAILS IN 80 320

HOURS LOST: UNCLASSIFIED

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DETAILS OUT	945	945
STAFFING GAPS	40	0
PROLONGED LEAVE	80	160

AMERICANS:

	GENERA	L	TOTAL	
76. AUTHORIZED	0/30/77	2		2
77. AUTHORIZED		2		2
78. FILLED 1/31/78	3	2	2	

INCREASE/DECREASE:

79. REQUIRED BY 1979 (REFUGEE OFF) 1 1 1 80. REQUIRED BY 1980 (REFUGEE OFF) 1 1

LOCALS:

81. AUTHORIZED 9/30/77 4 4 4 4 4 82. AUTHORIZED 1/31/78 4 4 4 83. FILLED 1/31/78 4 4

INCREASE/DECREASE

84. REQUIRED FY 1979
REFUGEE WORK 1 1
85. REQUIRED FY 1980
REFUGEE WORK 1 1

SCHEDULE VI - FEDERAL BENEFITS, FRAUD, ETC. UNCLASSIFIED

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GEOGRAPHIC BUREAU EA/TIMBS AMERICAN EMBASSY, SINGAPORE

A. FEDERAL BENEFIT ACTIVITY

1. NUMBER OF SSA REIMBURSED:

AMERICAN (N/A) LOCAL (N/A)

2. HOURS WORKED BY OCCUPANTS OF THESE POSITIONS ON WORK OTHER THAN FEDERAL BENEFITS:

AMERICAN (N/A) LOCAL (N/A)

3. HOURS WORKED BY REGULAR (NONREIMBURSED) CONSULAR EMPLOYEES ON FEDERAL BENEFITS:

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AMERICAN (20)
                    LOCAL (40)
B. DOCUMENT FRAUD INVESTIGATION
1. PERCENT OF INVESTIGATIONS CONDUCTED BY:
A. FRAUD UNIT
                  0
B. SECURITY
                 0
C. LINE OFFICER 100 PERCENT
2. TYPE OF INVESTIGATION (ESTCMATED NUMBER);
A. VISA
            120 (OUTSIDE CLEARANCE ON ADJUSTMENT
             OF STATUS CASES)
B. FEDERAL BENEFITS 11
C. PASSPORT 0
C. U.S. CITIZENS IN JAIL 1/31/78 NONE
UNCLASSIFIED
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D. SERVICES FOR INS:
1. NUMBER OF RE-ENTRY PERMIT EXTENSIONS:
2. NUMBER OF I-151 CARDS SURRENDERED : 2
3. I-151 CARD INTERVIEWS - LOST OR STOLEN: 3
4. MAN-HOURS WORKED BY CONSULAR EMPLOYEES
 TO PROVIDE ABOVE INS SERVICES:
AMERICAN (11) LOCAL (22)
E. LOSS OF NATIONALITY CASES: 6
F. DETAILED BREAKOUTNOF FIGURE ENTERED IN SCHEDULE III, ITEM
34 AMERICAN CITIZEN DEATHS. (1977)
1. BURIED LOCALLY: 1
                       CREMATED LOCALLY: 5
2. REMAINS SHIPPED TO U.S.: 9
G. DETAILED BREAKOUT OF FIGURE ENTERED IN SCHEDULE III, ITEM
37 WELFARE AND WHEREABOUTF INTO THE FOLLOWING CATEGORIES: (1977)
1. SEARCHES FOR MISSING PERSONS
                                   26
2. EMERGENCY MESSAGES
                               10
3. CHILD CUSTODY CASES
                               1
4. ILLNESS OR HOSPITAL CASES NOT
INVOLVED MEDEVAC
5. MEDEVAC INVOLVING REPATRIATION LOANS 0
6. MEDEVAC NOT AT USG EXPENSE
7. REPATRIATION APPLICATIONS
8. REPATRIATION NOT INVOLVING USG EXPENSE 8
9. EMERGENCY MONEY TRANSFERS (INCLUDING
TRUST AND COMMERCIAL BANK)
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10. UNSPECIFIED MISCELLANEOUS W/W ACTIONS 19 UNCLASSIFIED

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H. CONSULAR AGENTS: N/A

I. CONSULAR WORK LOAD ANALYSIS FOR FY 80

THE STAFFING OF THE CONSULAR SECTION IN SINGAPORE IS LEAN. THE STAFF IS ADEQUATE FOR ROUTINE OPERATIONS BUT LACKS THE RESOURCES TO HANDLE CONTINGENCIES AND TEMPORARY SURGES IN THE WORKLOAD, WHICH CAN BE MET ONLY THROUGH SUBSTANTIAL OVERTIME.

ADDING TO THE WORKLOAD IS THE NEED TO TRAIN A NEW JUNIOR OFFICER TRAINEE (JOT) TO FILL THE SECOND AMERICAN POSITION EVERY EIGHT TO TEN MONTHS. AS A RULE, THE JOT IS IN HIS FIRSTNASSIGNMENT AND HAS NOT BEEN EXPOSED TO CONSULAR WORK BEYOND THE RELATIVELY BRIEF COURSE THATNHE TOOK DURING HIS INITIAL TRAINING. THE TASK OF TRAINING THE JOT FALLS TO THE SECTION HEAD, THE ONLY OTHER AMERICAN OFFICER IN THE SECTION, WHO MUSTNAT THE SAME TIME CARRY ON HIS REGULAR DUTIES. THE PROBLEM IS ESPECIALLY ACUTE DURING THE FIRSTNTHREE MONTHS OF THE JOT'S ASSIGNMENT, WHEN VIRTUALLY ALL OF HIS WORK MUST BE CLOSELY SUPERVISED.

ON MARCH 31, 1977, THE SECTION WAS AUTHORIZED A FOURTH PERMANENT LOCAL

POSITION, BUT NO ENHANCEMENT OF THE SECTION'S PERSONNEL RESULTED BE-CAUSE THE SERVICES OF A MANPOWER CONTRACT EMPLOYEE WERE TERMINATED. PREVIOUSLY THE SECOND RANKING CONSULAR CLERK HAD RESIGNED, LEAVING THE SECTION WITH THE PROBLEM OF RECRUITING AND TRAINING TWO NEW-COMERS. UNFORTUNATELY, ONE OF THE NEW EMPLOYEES RECRUITED PROVED UNSATISFACTORY AND HAD TO BE REPLACED. THIS PUT AN ADDITIONAL BURDEN ON THE STAFF.

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UNCLAS SECTION 3 OF 3 SINGAPORE 0947

IF THE SECTION IS NOT FACED WITH UNUSUALLY HEAVY (AND UNFORSEABLE) DEMANDS, ITS HUMAN RESOURCES SHOULD REMAIN BARE BONES ADEQUATE THROUGH FY 1980. IF A TRANSIT CAMP FOR INDOCHINESE REFUGEES IS OPENED IN SINGAPORE, HOWEVER, THE PICTURE WILL ALTER DRAMATICALLY AND WILL NECESSITATE ADDITIONAL MANPOWER, WHICH WILL IN TURN CREATE A SPECIAL PROBLEM BECAUSE OF THE PERSONNEL CEILINGS IMPOSED ON ALL

DIPLOMATIC MISSIONS BY THE SINGAPORE GOVERNMENT.

IMMIGRANT VISAS

IMMIGRANT VISA ISSUANCE REMAINED STATIC DURING FY 77 AND ONLY MARGINAL INCREASE ARE EXPECTED THROUGH FY 80. ISSUANCE CAN BE BROKEN DOWN ABOUT 50/50 BETWEEN IR AND PREFERENCE CASES. IN SINGAPORE THERE IS A LARGE, EDUCATED PUBLIC KEEPING A WATCHFUL EYE ON THE POLITICAL EVENTS OF NEIGHBOURING COUNTRIES. IF EVENTS ARE PERCEIVED AS THREATENING THERE WILL BE AN INCREASED DEMAND IN PRELIMINARY QUESTIONAIRES AND ENQUIRIES WILL INCREASE. THIS TREND IS ALREADY EVIDENT. IT DOES NOT RESULT IN MORE IV'S ULTIMATELY ISSUED, BUT IT DOES INCREASE THE WORK LOAD. GOS CONTINUES TO HOLD IN CHECK POTENTIAL INVESTORS AND FINANCIALLY INDEPENDENT PERSONS WITH SUCH MEASURES AS VIEWING THE ASSUMPTION OF PERMANENT RESIDENCE IN THE U.S. AS AN EXPATRIATING ACT, AND DENYING PASSPORTS TO MALES SUBJECT TO MILITARY SERVICE. THE CONTINUING PROPERTY SLUMP AND OTHER ECONOMIC FACTORS ALFO HINDER THE UNLOADING OF ASSETS. IN THE AREA OF IV'S THE POST STAFFING WILL BE ADEQUATE THROUGH FY 80. LOCAL MANHOURS REPORTED UNDER THIS SECTION INCLUDE THE CONSULAR UNCLASSIFIED

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CASHIER FUNCTION.

NON-IMMIGRANT VISAS

AS ANTICIPATED, THE ISSUANCE OF NON-IMMIGRANT VISAS CONTINUES TO INCREASE. THE INCREASE HAS BEEN APPROXIMATELY 10 PERCENT THIS YEAR. THE DECLINE EXPECTED FOLLOWING THE CLOSE OF THE BICENTENNIAL YEAR DID NOT MATERIALIZE. TRAVEL AGENCIES AND AIRLINES CONTINUE TO HEAVILY PROMOTE THE U.S.A. AND OFFER EVEN MORE ATTRACTIVE TRAVEL BARGAINS. THIS, ALONG WITH SINGAPORE'S RISING PER-CAPITA INCOME, IS PRODUCING MORE AND MORE PEOPLE ABLE AND WILLING TO TAKE ADVANTAGE OF THE DISCOUNT OFFERS.

TRADE EXPANSION BETWEEN SINGAPORE AND THE U.S. IS ALSO A CONTRIBUTING FACTOR TO THE INCREASING DEMAND FOR NON-IMMIGRANT VISAS. IN THE SPRING

OF 1977 THE DEMAND FOR STUDENT VISAS WAS PARTICULARLY HEAVY. THIS CAN

BE ATTRIBUTED TO THE HIGH ACADEMIC REQUIREMENTS NECESSARY TO SECURE PLACEMENT IN THE LOCAL UNIVERSITIES, WHICH HAVE LIMITED ENROLMENT, AS WELL AS TO THE RECRUITMENT EFFORTS OF U.S. EDUCATIONAL INSTITUTIONS.

OFFERING LIBERAL COLLEGE CURRICULUMS WITH REDUCED ENTRY STANDARDS.
HEADWAY WAS MADE DURING THE YEAR IN REPROGRAMMING PHYSICAL RESOURCES
TO HANDLE THE NON-IMMIGRANT WORKLOAD. A DROP BOX SYSTEM WAS INSTALLED,

ALONG WITH LARGE, PROMINENT, INSTRUCTIVE SIGNS OUTLINING VISA REQUIREMENTS.

THE FILING SYSTEM HAS UNDERGONE A CHANGE FROM ALPHABETICAL TO CHRONOLOGICAL ORDER AND THE POST HAS RECENTLY BEEN AUTHORIZED TO USE A "BEARER" STAMP ON ISSUANCE.

THE LOCAL EMPLOYEES ARE NOW FAMILIAR WITH THE NEW, STREAMLINED PROCEDURES AND NO INCREASE IN PERMANENT POSITIONS WILL BE NECESSARY UNCLASSIFIED

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THROUGH 1980 TO PERFORM NIV SERVICES. HOWEVER, DURING PEAK TRAVEL SEASONS, THE SERVICES OF A PIT OR CONTRACT EMPLOYEE MAY BE REQUIRED.

SPECIAL CONSULAR SERVICES

FROM FY 76 TO FY 77 THERE WAS AN OVERALL INCREASE IN SPECIAL CONSULAR SERVICES OF ABOUT 7 PERCENT. THE GREATER PROPORTION OF THIS INCREASE WAS DUE MAINLY TO AN ESCALATION IN THE DEMAND FOR NOTARIAL SERVICES. THE DEMAND FOR OTHER AREAS OF SCS REMAINED RELATIVELY STABLE, WITH PERHAPS THE EXCEPTION OF SEAMEN AND SHIPPING. THIS DECLINED FROM THE PREVIOUS YEAR. THE INCREASE OF AMERICAN TOURISM TO SINGAPORE HAS COMPENSATED FOR THE DECLINE IN THE SIZE OF THE U.S. RESIDENT COMMUNITY.

TOURISM CONTINUES ON THE UPSWING AND SO A SLIGHT INCREASE IN S.C.S. WORK CAN BE ANTICIPATED.

LAST YEAR S.C.S. SUFFERED THROUGH A SERIES OF TURNOVERS OF LOCAL EMPLOYEES HANDLING THE DUTIES. A NEW EMPLOYEE, SHOWING GREATER POTENTIAL HAS BEEN ASSIGNED TO S.C.S. WORK. EFFICIENCY HAS BEEN RESTORED, AND THERE SHOULD BE NO DIFFICULTY IN KEEPING ABREAST OF THE ANTICIPATED MODEST INCREASE IN S.C.S.

CITIZENSHIP AND PASSPORT SERVICES

DECREASING EMPLOYMENT OPPORTUNITIES, A DECLINE IN OFFSHORE OIL EXPLORATION ACTIVITIES IN INDONESIAN WATERS, AND A SHRINKING OF U.S. DOLLAR HAVE ALL CONTRIBUTED TO A DECLINE IN THE RESIDENT AMERICAN COMMUNITY IN SINGAPORE, AND THUS TO THE DEMAND FOR PASSPORT SERVICES. FROM FY 76 TO FY 77 THE DECLINE IN PASSPORT SERVICES WAS ABOUT 34 PERCENT. THE DECLINE HAS PROBABLY BOTTOMED OUT, HOWEVER, AND THE RESIDENT POPULATION MAY ONCE AGAIN BEGIN TO RISE. A RECENT SINGAPORE TOURIST PROMOTION BOARD SURVEY CLAIMED OVER 14,000 U.S. VISITORS A MONTH TO SINGAPORE. THIS IS OF THE ORDER OF A 30-40 PER CENT INCREASE IN U.S. TOURISTS, BUT, SO FAR, THEY HAVE NOT CONTRIBUTED MUCH TO THE THE DEMAND FOR PASSPORT SERVICES.

INSPITE OF PREVIOUS EXPECTATIONS, THE NEW, SMALLER PASSPORT HAS NOT UNCLASSIFIED

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INCREASED THE DEMAND FOR PASSPORT SERVICES. THE NEW FORMAT PASSPORTS HAVE NOT PROVED POPULAR. MOST PREFER TO RETAIN THEIR OLD PASSPORTS UNTIL EXPIRY WITH EXTENSION PAGES ADDED IF NECESSARY. PROVIDING THAT THE EXODUS OF U.S. PERMANENT RESIDENTS FROM SINGAPORE HAS ENDED, A SLIGHT INCREASE FOR PASSPORT SERVICES CAN BE ANTICIPATED WITH THE INCREASING TOURIST TRAFFIC THROUGH THE AREA. A SLIGHT INCREASE IN WORK-LOAD IS EXPECTED. HOWEVER, WE BELIEVE THIS CAN BE DEALT WITH THROUGH ADDITIONAL REPROGRAMMING OF RESOURCES.

INDOCHINESE REFUGEES

THE EXODUS OF INDOCHINESE BOAT-CASE REFUGEES CONTINUES AND ADDS A CONSIDERABLE BURDEN TO THE TWO-MAN CONSULAR SECTION. FROM THE VIEW POINT OF AMERICAN MAN-HOURS, REFUGEE PROCESSING HAS BEEN THE MOST TIME-CONSUMING FUNCTION PERFORMED.

DURING FY 77 THE CONSULAR SECTION PROCESSED REFUGEES UNDER THE EPP AND CE PROGRAMS. REPORTING PROCEDURES AND REQUIREMENTS CONTINUALLY CHANGED, AND, AS PUBLIC INTEREST GREW, THE VOLUME OF CORRESPONDENCE INCREASED PROPORTIONATELY. VISITS FROM CODELS, INS CIRCUIT RIDERS, VOLAG REPS ETC. CONSUMED TIME THAT THE CONSULAR SECTION WAS HARD PRESSED TO GIVE.

THE CONSULAR SECTION IN SINGAPORE HAS NO EXTRA RESOURCES OF DEALING WITH ANYTHING BUT THE MOST BASIC SERVICES. THE BULK OF REFUGEE WORK HAS BEEN ASSUMED BY THE ROTATIONAL JOT VICE-CONSUL, ASSIGNED ON AN 8 TO 10-MONTH BASIS. AS A CONSEQUENCE HIS ROUTINE CONSULAR TRAINING WAS, OF COURSE, AFFECTED AND SO WAS THE SMOOTH OPERATION OF THE SECTION IN GENERAL.

LOCAL EMPLOYEE WERE OFTEN FORCED TO NEGLECT THEIR REGULAR JOBS TO WORK ON SUCH REFUGEE MATTERS AS COMMUNICATIONS, ENQUIRIES AND FILING. IN FY 77 A FULL 5; PERCENT OF AN AMERICAN OFFICER'S TIME PLUS 25 PERC ENT

OF A LOCAL EMPLOYEE'S TIME WAS CONSUMED BY REFUGEE MATTERS. SHOULD A TRANSIT CAMP FOR REFUGEES BE ESTABLISHED ON ONE OF THE SINGAPORE UNCLASSIFIED

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ISLANDS AS THE SINGAPORE GOVERNMENT HAS OFFERED, THE CONSULAR SECTION WILL MOST DEFINITELY REQUIRE THE FULL TIMA SERVICE OF ONE AMERICAN AND ONE LOCAL EMPLOYEE. THIS WILL CREATE AN ESPECIALLY DIFFICULT PROBLEM, BECAUSE THE EMBASSY IS ALREADY AT THE PERSONNEL CEILING SPECIFIED BY THE SINGAPORE GOVERNMENT. HOLDRIDGE

UNCLASSIFIED

<< END OF DOCUMENT >>

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